



Burlington Basketball Refund Policy

July 2020

Should a player decide not to participate in a program after their registration fee for that program has been paid, refunds will be issued based on the following guidelines:

- Refunds must be requested by the person who initially registered the player. The request must be via email (operations@burlingtonbasketball.ca). The subject line of the email should read "Refund Request – Player Name – Program".
- If a refund is requested 14 or more days before the start of the program, or before house league evaluation day, the full program fee will be refunded via a credit to the player's Athelink account for use toward another program with no administrative fee applied, or a cheque can be issued for the program fee less a \$50.00 administration fee.
- If a refund is requested less than 14 days prior to the start of the program, or after the house league evaluation day, the program fee less a \$50.00 administration fee will be issued either as a credit to the player's Athelink account, or via cheque.
- No refunds will be issued after the start date of the program.